# SORIN ANAGNOSTE

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# ACADEMIC POSITIONS

2020 – Present

2019 – Present

2014 – 2015

Vice-Dean, Academic Affairs, Faculty of Business Administration, in foreign languages (FABIZ

Lecturer, FABIZ

Associate Lecturer, FABIZ

# EDUCATION

2012 Ph.D., Business Administration, Faculty of Business Administration, in foreign languages, ASE Bucharest

2008 B.A., International Business and Administration, ASE Bucharest

# PUBLICATIONS

*Peer-reviewed journals*

1. Bratianu, C., Vătămănescu, E.-M., **Anagnoste, S.** and Dominici, G. (2021), "Untangling knowledge fields and knowledge dynamics within the decision-making process", Management Decision, Vol. 59 No. 2, pp. 306-323.
2. Savastano, M. and **Anagnoste, S**. (2020), “Pioneering Strategies in Retail Settings: An Empirical Study of Successful Practices”, Management & Marketing. Challenges for the Knowledge Society, Vol. 15, No. 4, pp. 643-663
3. **Sorin ANAGNOSTE**, Isabelle Biclesanu, Claude Chaillan, Bianca Negoiasa (2020) Effective Web Presence Solutions for Enhancing the e-Fashion Customers’ Satisfaction, *Proceedings of the International Conference on Economics and Social Sciences,* Publication date: 2020/12/31, pages 358-367, Sciendo
4. **Sorin ANAGNOSTE**, Petre Caraiani, *The Impact of Financial and Macroeconomic Shocks on the Entropy of Financial Markets Journal of Entropy* 2019, 21(51), pp. 329-346. DOI: 10.24818/EA/2019/51/329, from
5. **Sorin ANAGNOSTE** (2018) *Setting Up a Robotic Process Automation Center of Excellence*. Journal of Management Dynamics in the Knowledge Economy, Vol 6, No 2, Issue 20.
6. **Sorin ANAGNOSTE** (2018*), Robotic process automation in pharma: three case studies*, BASIQ International Conference on New Trends in Sustainable Business and Consumption Location: Heidelberg, GERMANY Date: JUN 11-13, 2018, Proceedings of BASIQ Pages: 779-784,
7. **Sorin ANAGNOSTE** (2018), *The Road to Intelligent Automation in the Energy Sector*. Journal of Management Dynamics in the Knowledge Economy 6 (3), 489-502
8. **Sorin ANAGNOSTE** (2018), *Robotic Automation Process – The operating system for the digital enterprise*. Proceedings of the International Conference on Business Excellence, 12(1), 54-69.
9. **Sorin ANAGNOSTE** (2017), *Robotic Automation Process - The next major revolution in terms of back office operations improvement*. Proceedings of the International Conference on Business Excellence, 11(1), pp. 676-686.
10. Andreea Jenica Petcu, **Sorin ANAGNOSTE**, Mihai Drăghici, (2011) *Using Lean Six Sigma - a challenge for organizations focused on business excellence*. Romanian Economic Journal, vol. 3, nr. 41, pg. 147-158.,

*Book chapters, proceedings, and other publications*

1. **Anagnoste S.,** Biclesanu I., D’Ascenzo F., Savastano M. (2021) *The Role of Chatbots in End-To-End Intelligent Automation and Future Employment Dynamics*. In: Dima A.M., D'Ascenzo F. (eds) Business Revolution in a Digital Era. Springer Proceedings in Business and Economics. Springer, Cham

# WORKING PAPERS

1. “Digital Entrepreneurship: Public Perception of Barriers, Drivers and Future.”
2. “Artificial Intelligence in Healthcare: Public Perception on Robotic Surgery”
3. “Chatbots and their role in achieving end-to-end automation and customer satisfaction

# TEACHING EXPERIENCE

2016 – Present FABIZ, MA*: Technology Entrepreneurship, Online Business Administration Models, Strategic Management, Financial Management*

2020 – Present FABIZ, BA*: Business Strategies*

2012 – 2019 FABIZ, BA*: Entrepreneurship Culture, Fundamentals of Business Administration*

# PROFESSIONAL ACTIVITIES

Peer reviewer:

*> Journal of Mathematics (https://www.mdpi.com/journal/mathematics),*

*> Journal of Risks (https://www.mdpi.com/journal/risks)*

*> Journal of Systems and Software (https://www.journals.elsevier.com/journal-of-systems-and-software)*

*> Journal of Management and Marketing (http://www.managementmarketing.ro/)*

Department Responsibilities: Master Director of the International Master in Business Administration

**AWARDS AND HONORS**

2008 Foundation for Economic Education scholarship, USA

2010 Foundation for Economic Education scholarship, USA

# NON-ACADEMIC EXPERIENCE

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| 2015-2020 | Knowledge Manager, EY, Bucharest |
| 2014-2019 | Trainer, Romanian Banking Institute, Bucharest |
| 2014 | Management Consultant, Ensight, Bucharest |
| 2012-2013  2009-2012  2008 | Finance Manager, Halliburton, Bucharest  Business Analyst, Heineken, Bucharest  Associate, PwC, Bucharest |